



Dr. Joe Serio Bio (long version)

Dr. Joe Serio is a popular and entertaining trainer and conference keynote speaker on leadership and change, time management and organizational skills, strategies for effective communication, and overcoming barriers to improved performance. He motivates and inspires his audiences while providing thought-provoking information.

Dr. Serio holds a Ph.D. in Criminal Justice with a specialization in Leadership and Organizational Behavior from Sam Houston State University (SHSU). SHSU is home to one of the top criminal justice programs in the United States.

Dr. Serio has delivered more than 1000 training classes to police officers, sheriff's deputies, constables, fire marshals and fire fighters, 9-1-1 telecommunicators, adult and juvenile probation officers, judges, district attorneys, and others across Texas and the United States. He has spoken at trainings and conferences hosted by the Texas Fire Marshal's Association (TFMA), Law Enforcement Management Institute of Texas (LEMITE), Texas Commission on Law Enforcement (TCOLE), Combined Law Enforcement Associations of Texas (CLEAT), National Emergency Number Association (NENA), the Association of Public-Safety Communications Officials (APCO), American Correctional Association (ACA), the American Jail Association (AJA), the North American Association of Wardens and Superintendents (NAAWS), and many others. In addition, he has presented on leadership-related topics at the Texas Association of Counties (TAC), Texas Municipal League (TML), Texas Municipal Human Resources Association (TMHRA), Government Finance Officers Association of Texas (GFOAT), and many others. He has also delivered pre-conference classes, keynote presentations, and breakout sessions at state 9-1-1 conferences, in California, Texas, Wisconsin, Michigan, Alabama, Mississippi, Colorado, and other states.

Dr. Serio has delivered programs at the City of Lancaster, the City of Cedar Park, the City of Buda, the City of Midland, the City of Big Lake Economic Development Council Awards Banquet, the Texas Municipal Retirement System Annual Conference, the Oklahoma City Managers Association Annual Conference, and many others. He has delivered programs at Weld County, CO, Department of Public Health and Environment and was a consultant to the Texas Environmental Health Association (TEHA).

In 2014, Dr. Serio launched a leadership and wellness training program for emergency dispatchers, and is the founder of The 360° Dispatcher, a training company for dispatchers. He has logged more than 100 hours monitoring calls in 9-1-1 centers.

While at SHSU, Dr. Serio was co-coordinator of the International Law Enforcement Academy (ILEA) in Roswell, New Mexico. This academy, established and overseen by the U.S. Department of State's Bureau of International Narcotics and Law Enforcement, hosted law-

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enforcement personnel from around the world each month for a one-month program on a variety of criminal justice issues.

He is the publisher and co-author of a series of books for law enforcement including: *Getting Healthy: 50 Lessons on Fitness for Law Enforcement*; *Leaving Blue: 50 Lessons on Retiring Well from Law Enforcement*; and *Dispatcher Stress: 50 Lessons on Beating the Burnout*.

He is the author of *Time Management: 50 Lessons on Finding Time for What's Important*; *Emotional Intelligence: 50 Lessons on Knowing Who You're Dealing With*; *Public Speaking: 50 Lessons on Presenting Without Losing Your Cool*; and *Overcoming Fear: 50 Lessons on Being Bold and Living the Dream*.

While pursuing the doctoral degree, Dr. Serio served as Project Manager in the Special Programs Division of the Correctional Management Institute of Texas (CMIT) at SHSU from 2005-2012. His responsibilities at CMIT included developing and hosting more than 100 conferences and training programs on a wide variety of topics.

As part of a unique internship program during graduate school at the University of Illinois at Chicago, Dr. Serio was the only American to work in the Organized Crime Control Department of the Soviet national police (MVD). During his stay in 1990-91, he conducted groundbreaking research on Soviet organized crime and assisted in the preparation of Soviet police documents for international conferences.

The result of his research was the document, "Soviet Organized Crime," which served as an important source in the early 1990s for the FBI, the Italian Ministry of Interior, the Chinese Ministry of Public Security, and other foreign governments as they realized that Russian organized crime constituted an important crime threat.

During this same period (1988-1993), Dr. Serio was the founding director of a summer study program at one of the five law schools in the People's Republic of China. The program brought law enforcement officers, lawyers, judges, and other criminal justice professionals from the United States, England, Italy, Argentina, South Africa, and other countries to Shanghai for one month each summer. The program included visits to Chinese prisons, neighborhood mediation committee meetings, courts, re-education through labor camps, and other criminal justice-related agencies.

In 1995-96, he worked as a Moscow-based consultant to the global corporate investigation and business intelligence firm, Kroll Associates. In 1997, he was named director of Kroll's Moscow office, where he managed a wide variety of investigations across the former Soviet Union and coordinated with Kroll offices around the world. He also served as co-chair of the Security Committee of the American Chamber of Commerce in Moscow.

Dr. Serio is the author of the critically-acclaimed book, *Investigating the Russian Mafia*, as well as "Law Enforcement Perceptions of the Russian Mafia in the United States and Canada" (doctoral dissertation). His latest book is *Vodka, Hookers, and the Russian Mafia: My Life in Moscow*. He has delivered presentations to audiences in Russia, China, Canada, and the U.S. on Russian organized crime and security issues.

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As a recorded musician, Dr. Serio brings music to the classroom, occasionally using harmonica and guitar to illustrate points pertaining to fear, time management, organizational skills, and effective communication.

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Dr. Serio has delivered more than 1000 training classes and conference presentations across the country to a wide variety of government employees, including city council members, mayors, city managers, human resources directors, public safety officers, and many others.